Mobilex “Giraffe”
High Support Rollator 312003

User's manual

CE

MOBILEX A/S
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Denmark
www.mobilex.dk

1. General information

Dear customer,

This user manual contains a description of the medical device and important guidances to ensure a correct and safe usage of the product. It is important prior to use to read this manual carefully. It is especially important to read the safety requirements and follow these.

We continuously develop our products and we reserve the right without further notice to change the specifications and functions of products.

Intended use of the device
The Mobilex Product is medical device which is intended to be used only as a walking assistant by patients that because of invalidity are unable to stand, walk or sit independently and who require additional stable support during walking. It gives for such persons possibility to fulfil most of their regular, daily activities without the assistance of a helper.

Any other use is prohibited

By questions please take contact to your dealer or directly to Mobilex A/S.

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2. Safety requirements

- Only use the product in flawless condition.
- If defects or errors are detected you must immediately contact the dealer.
- Follow the information on the product label.
- Only use the product for the described purpose.
- Avoid making constructive changes on the device, unless you have the manufacturer’s written acceptance for such modifications.
- During different adjustments which are possible on the device the user must take care not to squeeze the fingers or other body parts between two moving elements of the device
- The device must only be used on a stable surface.
- All wheels MUST be in contact with the floor at ALL TIMES during use. This will ensure the rollator is properly balanced and should avoid accidents.
- When using the rollator in a stationary position, the hand brakes MUST be locked.
- The device must not be loaded with more than max load value described in Technical Data and on product's label.
- The device’s basket has load limitation of 12 kg.
- The device is dedicated to be used indoor or outdoor on flat surfaces.
- The device is not intended to be self-propelled while seated
- The brakes MUST be in the locked position BEFORE using the seat.

3. Description

Product description
It offers great manoeuvrability, stability and it hass height adjustable underarm supports with handles for a user fit. Equipped with comfortable seat and back support, the device allows the user to rest. The basket eliminate the need to hand carry items.
Rollators are supplied in cartons, detached in to few elements for easier transportation:
The contents are:

- 1 Main Frame with Wheels and Backrest
- 2 detachable Underarm Supports with Push Handles & Brake Handles
- 1 Shopping Basket
- 1 User's manual

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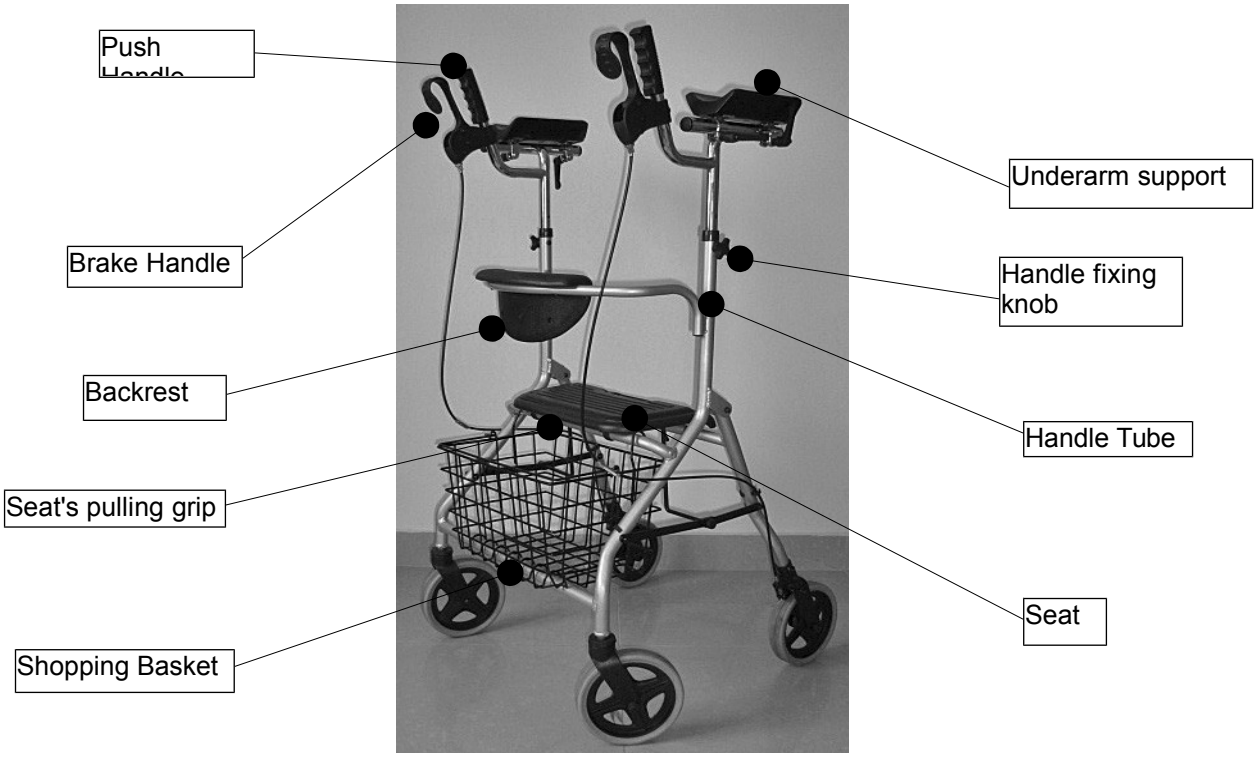


Assembly description

1. Check with the list from above if nothing is missing. If you'd discover at that stage that some part is missing or damaged, do not continue assembly process. Contact your supplier of the product right away.
2. Press plastic seat downwards until it will touch horizontal tube on the top of the main frame. See the OPEN status in the figure above.
3. Always ensure the frame is stable and fixed when the rollator is opened.
4. Insert the underarm support tubes in to holes at the top of handle tubes as it is shown on picture above.
5. Adjust both underarm supports to the same height.
6. Tie the fixing knobs on the handle tubes.
7. Make sure that the fixing knobs (2 pieces) are securely locked so that the rollator is stable and parts can not move when forced.
8. Attach the basket as it is shown on the picture above
9. Always test to see that the rollator and attachments are properly and safely locked in place BEFORE using.
10. Failure to follow these warnings can result in personal injury.
11. To fold the rollator take away the basket first. Then put your hand in to the slot located on front side of the seat. To fold the rollator lift up the seat by pulling the red grip located in front of the seat, under the slot.

Function description

1. Adjust the height of the underarm supports & push handles so that when the user's arm is down along the body, the supports are at elbow height. This will ensure the underarms are at an approximate 90° angle when using the rollator. Adjust the height by releasing the fixing knob located on handle tube and pulling the knob out of it's place. Then adjust supports to your desired height, then have the wing nut go through the hole and tie it securely. Repeat the steps for the other support, so both are at the same height.
2. Care should be taken to ensure that ALL adjustments are secured and that castors and moving parts are in good working order before using.
3. To stop the rollator simply pull the brake handles back towards hand grips and hold brake handles in the "BACK" position to remain in position. TO MOVE release the brake handles.

4. To lock the brakes in ”engaged” position push the brake handles forward until you can hear the ”click” sound. To unlock the brakes pull the brake handles back until you can feel them loose.
5. While using the rollator in a stationary position, the hand brakes MUST always be locked. You should always engage the breaks when you don’t plan to move the device. Never leave device without breaks engaged when there is someone sitting in it! Never leave device on slopes without breaks engaged!

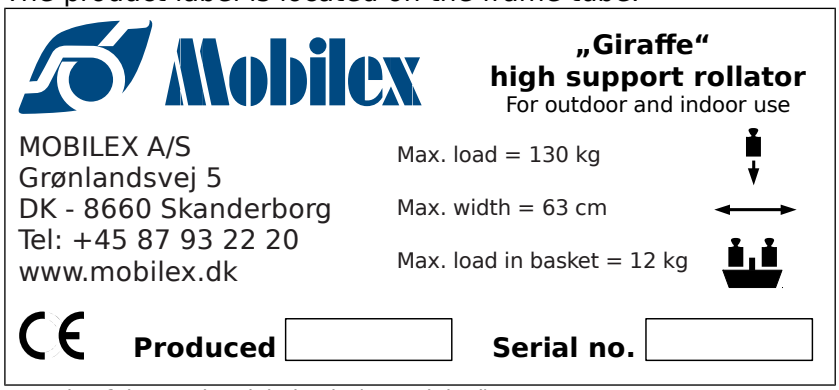
Transport recommendations
The rollator is an easily foldable product convenient for transportation. If it is necessary to transport it, we recommend to fold it as it is written in description above. Rollator should be transported in the way that it is stable and there is no risk of sudden and dangerous movements of the transported device.

Accessories
There are no accessories provided for this device

4. Technical data

Giraffe Rollator	Item nr. 312003
Underarm supports height (adjustable)	110 -127,5 cm
Seat Height	58,5 cm
Seat width	45 cm
Total width	63 cm
Total length (opened)	67 cm
Weight	11,2 kg
Max. load	130 kg
Brakes	2 brakes with locking function

Product label
The product label is located on the frame tube.



Sample of the product label only (not original)

5. Maintenance & Cleaning

Regularly clean the device and keep it clean. Normal dirt on metal and plastic parts can be removed with wet cloth and standard, non-corroding, mild washing cleaning agents. Check the specific product information and use only commercial cleaning products which are suitable for cleaning and disinfection (Do not use solvents, harsh abrasives or bleach based cleaners). Dry parts with soft cloth.

Lubricate wheels' axles with 3-in-1 oil periodically or if wheels begin to squeak. Ensure that every part of the rollator is secure at ALL times. Check all screws for tightness. If not. Tighten if necessary. Replace any broken, damaged or worn items immediately.

Despite the solid construction and the use of resistant materials the product is subject to wear. It is therefore recommended to let check the product at regular intervals by a professional

6. Most common problems and solutions

Symptoms	*possible cause*	*what to do?*
The wheels don't turn smooth and easily	There is a dirt between wheels and forks	Clean the space between wheels and forks. Lubricate the axles of the wheels
Brakes aren't working correctly or one brake works stronger than the other.	The brake foot is torn or brake cable isn't adjusted correctly	Replacement of brake foot or cable adjustment required. Contact the service centre.
The seat doesn't open correctly and it isn't locked in opened position. The seat is not in horizontal position	The 4 seat height tubes aren't adjusted to the same height or there is some mechanic failure	Check if all four seat height tubes are adjusted to the same height. Readjust them if necessary. If problem doesn't disappear contact the service centre.

7. Disposal of the product

The product can not be disposed of with household waste but must be brought to the local recycling centre.

8. Guarantee terms

Mobilex A/S offers 2 years of guarantee for damages caused by errors in production. The guarantee is not valid by not-intended use of the product. Parts subject to normal wear are not covered by the guarantee, unless wear is caused by a manufacturing fault. In the event of damage, please notify your dealer. The guarantee does not cover transport cost. The guarantee does not cover injury or other damages eventually related to a malfunction of this product.

9. Declaration of Conformity (CE)

The company Mobilex A/S, Grønlandsvej 5, 8660 Skanderborg, Denmark declares that the product

“Giraffe”
High Support Rollator

is designed in accordance with the technical documentation and made of which conforms to the following basic requirements:

- **EU Council Directive 93/42/EEC for medical equipment Annex I of the June 14, 1993**

Lars Nygaard
Managing Director
Mobilex A/S

Skanderborg, the 2011.03.10

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signature